

GUEST INFORMATION

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GUEST INFORMATION

Welcome to HotelMOTEL a redefined and refreshing take on the classic Motel.

Everything you love about staying at a Motel with the added bonus of your favourite Hotel conveniences.

A hotel within a motel.

Reception

Reception is conveniently located next door at our sister property The Terrace Hotel Adelaide, 208 South Terrace.

Reception is manned 24hrs 7 days per week should you need anything. You can also contact us by dialling 9 from your in room phone.

Check In/Out

Check in is from 2pm and checkout time is 11am. Should you need a later checkout time please contact us for availability.

Parking

One (1) complimentary car parking pass is included per reservation. Please collect this from reception and place on your car dashboard. You are able to park at both the HotelMOTEL and Terrace Hotel carparks.

For additional car parking passes please see The Terrace reception team - charged at \$7 per vehicle per day.

WI-FI

The Motel is currently working through upgrading WI-FI throughout the complex and will be available for free use come October 2021.

Mini Bar

Mini bar is available in your Motel room and will be replenished upon departure. Should you require additional items throughout your stay please contact reception. Menu is available through the QR code on the back of your key wallet.

HotelMOTEL In Room Eats

HotelMOTEL offers guests in-room dining delivery between 5pm - 8:30pm daily. Our menu is designed to be a fresh take on your favourite street food eats, delivered straight to your door.

Terrace Bar & Kitchen

A la carte breakfast is available Monday to Friday from 6:30am - 9:30am, and Saturday & Sunday from 7am - 10am at Terrace Bar & Kitchen (located inside The Terrace Hotel).

Should you be after something more classic, take a stroll to Terrace Bar & Kitchen for dinner. Available 7 days a week between 5pm - 8:30pm. Terrace Bar is open from 4pm daily.

Smart TV

Your in room TV is a smart TV. To access your favourite streaming services such as Netflix and Stan, first you will need to connect your mobile phone to your TV through your mobile hotspot. Once connected you will be able to log in to your streaming services account and access all your favourite programs and movies.

Power Access

To enable power services in your guest room please ensure that your room key is in the slot next to your room door at all times.

Heating & Cooling

Our Motel rooms offer individually controlled heating and cooling. The remote to access the system is located on the wall underneath the unit.

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